

Webinar Tech Support



Answers to Common Webinar Tech Questions Audio issues:

Audio issues:

- Go to the “Audio” tab found on the control panel and select the type of audio you would like to use by clicking on the preferred option. You may also see something that says, “audio options”, click on it and the options will appear.
- If you would like to use your computer’s speakers, you will need to click on “computer audio” to be able to hear. If your computer’s audio is not working or sounds choppy, try using the phone option by dialing the number and access code provided in the audio tab.
- If you do not see a phone number or any audio options, send us a message through the “Questions” box and we will provide you with the phone number and access code to dial in.

Further resources:

- If you are still having issues, or any other tech problems arise, you can go to <https://support.goto.com/webinar> for more support.